

Reservation, Cancellation and Insurance Policy

Reservation Policy

A deposit of \$1,000 per person is required to reserve a trip (or payment in full if the trip price is less than \$1,000 per person). The remaining balance is due 90 days prior to the start of the trip. Reservations made within 90 days of the trip starting date require payment in full. If the participant cancels a reservation more than 90 days prior to the starting date, the amount paid will be refunded, minus non-refundable fees (credit card fees, non-refundable deposits). If the participant cancels within 90-31 days of the starting date, 50% of the trip cost will be refunded. If a cancellation is made within 30-0 days of the trip starting date, there will be no refund of any costs. Alaska Guide Collective recommends trip cancellation insurance.

Trip Cancellations or Delays

Alaska Guide Collective reserves the right to cancel or change the itinerary of a trip. If Alaska Guide Collective cancels your trip, your total balance will be refunded. Occasionally, weather or other factors may cause delays or make completing a trip impossible. In these circumstances, there will be no refund of fees. Alaska Guide Collective is not responsible for any additional costs (e.g. airline flight changes, additional hotel nights, etc.) associated with trip delays or itinerary changes due to weather or other factors.

Trip and Rescue Insurance

Trip insurance covers you in the case of trip cancellation, delay, lost baggage and emergency medical. Trip insurance is recommended for all trips. Rescue insurance covers the cost of a backcountry evacuation after an accident. Accidents can happen and evacuation can be expensive. Rescue insurance is required for multi-day Alaska trips and all foreign trips. AGC has several recommendations for trip and rescue insurance:

American Alpine Club membership. Join AAC at the Partnership level and you get \$7,500 toward rescue and evacuation and \$5,000 of medical expense coverage. Optional additional coverage is available. Almost all guides are AAC members.

<u>Ripcord</u> Rescue Travel Insurance is another good option. Ripcord has evacuation, rescue, and travel insurance specifically designed for adventurers.

<u>Travel Guard</u> covers trip cancellation and delay, baggage protection, medical protection, and emergency evacuation. Get the Adventure Sports Coverage plan with the optional Cancel for Any Reason provision. Plans vary state by state and the trip must be more than 100 miles from where you live.

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